

# Job Booking Form Part 1 Service/repair

For servicing or repairs please complete part 1. If you are booking a repaint, please also complete part 2

Either complete online, or print out and fill-in by hand - legibly please and enclose a copy with your equipment. Please avoid sending anything unnecessary, such as camera cases, filters, plastic covers, batteries etc. When we receive your equipment, it will get booked onto our system and you will receive an email with a job number. It helps if you can quote this when making any enquiries 07411 131386.

First Name/s

Last Name/s

Company

Email - REQUIRED

Telephone Number

Address Line 1

Address Line 2

Apartment/Suite/PO Box

City

Country

Postal Code

Have we done work for you before?  Y/N

We recommend that you send the items by Royal Mail Special Delivery Follow our packing guidelines and make sure you select the appropriate level of compensation (insurance), the maximum is £2,500 per consignment. For valuable shipments, we can arrange high security couriers, please contact us for details.

Equipment Sent 1 (Leica M2 etc)

Serial Number

List of any faults or problems or special instructions you can write below. If none or not known, just leave blank.

Full Service/Overhaul?  Is this item also to be painted?(If yes, please complete page 2).  RF Calibration only - no other work to be carried out?   
Is this a claim under our 12 month guarantee?  If so, please provide details.

Equipment Sent 2

Serial Number

List of any faults or problems or special instructions you can write below. If none or not known, just leave blank.

Full Service/Overhaul?  Is this item also to be painted?(If yes, please complete page 2).  RF Calibration only - no other work to be carried out?   
Is this a claim under our 12 month guarantee?  If so, please provide details.

Equipment Sent 3

Serial Number

List of any faults or problems or special instructions you can write below. If none or not known, just leave blank.

Full Service/Overhaul?  Is this item also to be painted?(If yes, please complete page 2).  RF Calibration only - no other work to be carried out?   
Is this a claim under our 12 month guarantee?  If so, please provide details.

**Packaging guidelines.** Detach lenses or additional pieces from camera and if possible use the retailers original packing material. Surround each item with a minimum of 5cm of cushion material such as bubble wrap, making sure that fragile items don't touch each other or rest against the side of the container. Fill void spaces with bubble wrap or polystyrene chips. Use a suitably strong carton/container. We use twin wall cardboard boxes. Seal securely with packing tape along all edges and openings. Write your return address on the package. Put contact details (copy of this form or a letter) inside the package. Use 'Fragile' stickers if necessary. We recommend Royal Mail Special Delivery. Make sure you select the appropriate compensation amount (insurance), available up to £2,500 per package.

I Agree That sending equipment to us for repair, servicing and/or repainting is subject to our standard terms and conditions

# Job Booking Form Part 2 Repaint Instructions

If you are looking to reproduce the original factory look, in other words, what the camera would have looked like if it was an original, just select the 'factory pattern' option and we'll do the rest. This is the case for the classic black paint finish or for Cerakote/other finishes. 'Factory Pattern' simply informs us which parts to paint.

**Factory Pattern M3** is all black except for the frame counter dial (under the glass window), the shutter button, the lens release button (but not the guard that surrounds the button), the two spring rectangular details on the accessory shoe (the shoe itself is black) and the bottom plate release catch. Engravings are an off-white and flash on the speed dial is red.

**Factory Pattern M2** is similar. The frame counter is black, the only chrome parts are the accessory shoe spring detail, the shutter button, lens release button and the bottom plate catch.

**Factory Pattern M4** as above but the shutter button surround as well as the button itself is chrome. Strap lugs are chrome but the bottom plate catch is black.

The **Panda** option tells us that the advance lever, the shutter release button surround (but not the button), self-timer /preview/reverse levers, shutter speed dial and the rewind knob are to be painted in your choice of colour. On an M2, the counter dial is chrome as well as the ASA reminder dial.

**Reverse Panda** means a repaint of the top and bottom plate, Top plate retaining screw (M2), accessory shoe, ASA reminder, frame counter and the counter window bezel (M3). The advance lever, the shutter release button and surround, self-timer/preview/reverse levers and lugs, lens release and guard (M3) will be chrome. The bottom plate catch will be chrome on the M2/M3 but black for M4 onwards. The frame counter on the M2 Reverse Panda will be chrome. Film doors will be repainted in a factory black finish. The inner part of the bottom plate will be a black wrinkle finish, along with the sidebars of the film door but these can only be done if the camera is to be reskinned. Engravings are usually off white with red accents.

Use the '**Custom**' option for complete control over which parts you wish to be painted. You can choose more than one colour. For example, you may wish the top and bottom of the camera to be painted in Cerakote Titanium and the levers etc to be painted in satin black. The choice is yours.

Model and serial number of camera/lens to be painted

Paint finish required eg, classic black gloss, Cerakote Armour Black etc



Factory Pattern Repaint  Panda Pattern Repaint  Reverse Panda Repaint  Custom Repaint (Your design)

Engravings are normally off-white with red accents. Please specify if you require something different. E.g. light grey on a dark grey camera. We can also do faux wismut (silver), gold, bronze.

CUSTOM REPAINT INSTRUCTIONS. Indicate colour against each item. If left blank we will assume item to remain chrome

27	Bottom Plate	
28	Bottom Plate Catch	
19	Strap Lugs	
6 11	Top Plate	
3	Advance Lever	
1	Shutter Release Button	
2	Shutter Release Surround	
14 21	Frame Counter	
20	Frame Counter Bezel M3	
5	Accessory Shoe	
5a	Acc Shoe Stop Screw	
8	Rewind Knob	
10	Lens Bayonet Mount (If painted must be Cerakote)	
30	Side Bars Black wrinkle finish unless	

17	Reverse Lever	
23	Flash Port Bezel	
15	Top Plate Retainer (M2)	
18	Top Plate Retainer (M3)	
12	Lens Release Button	
16	Lens Release Guard (M3)	
13	Self Timer Lever	
13a	Self Timer Lever Bezel	
9	Preview Lever	
9a	Preview Lever Bezel	
26 29	Boss/es	
24	ASA Reminder	
25	Film Door (Usually factory black or state colour)	
4	Speed Dial	

# Repaint Form - Part Names

The component parts of a Leica may have many different names, depending on where you are from. To avoid possible confusion or costly mistakes, we have included this key along with the component names we use.

These are not official Leica part names. To use those would be correct but they are either not very descriptive or are quite vague. Over the years, we evolved our own simple, descriptive part names that are shown here.

